

The Client Portal

A Window Into Your Project

Ballast Design Build (BDB) has designed a proprietary app that allows our clients to look in on their projects from anywhere in the world, 24 hours a day, 7 days a week.

As a client, you would simply go to the BDB website (ballastdesignbuild.com), click on the portal tab and sign in. Once logged in, your project (or projects) appear on the screen and you could view the various phases of the construction process and see which action items have been completed and which have not. There are 12 phases of construction and over 500 action items represented in the app. This allows you to follow along and see what is happening on your job site(s) on any given day from anywhere you have mobile internet access.

A question we are frequently asked by our clients is “roughly what percentage is remaining?”. The app gives a general idea of percentage of construction completed vs remaining and provides pictures of critical points along the construction process timeline. Images might show things like footings and foundation, when it is beneficial to demonstrate that the rebar inside the concrete is properly placed and adequate.

In addition, there is a notes section associated with each phase, where you will find our internal notes. These might explain why something is delayed, why a particular action item hasn't been closed out, or what steps have already been taken towards advancing a particular task that remains open.

The app also indicates which action items are critical to the schedule and which ones are not. Items denoted by the critical icon (a small blue hammer) will turn red if skipped, alerting you that an action that might effect the construction schedule must be addressed immediately.

We created the client portal as essentially a view-only version of the project management app we developed to help us keep our numerous projects on track and moving forward. The BDB Portal has been a game changer for us in the field and its simple interface makes it easy for us to continuously update our projects and keep everything organized. We hope you will enjoy this open window into your own project's progress.

